

CHAP is the provider of a unique housing advocacy service in North Ayrshire and has been delivering services since 1997. The focus of the service is to provide free, independent housing advocacy services to those most in need within the local community. CHAP provides services to tenants, young people and groups within the local community of North Ayrshire to address housing and homelessness issues and the prevention of such issues, through advice, information, advocacy, support, education and training.

CHAP provides equal opportunities to all employees, volunteers and service users alike. These opportunities are provided through recruitment and selection, equal access to training and careers development, and support and supervision sessions. The afore mentioned will receive equal treatment regardless of age, gender, religion, marital status, sexuality, race, colour, nationality, ethnic or national origin, or disability. In addition, CHAP adopts a person centred approach when dealing with service users, adapting the services to meet their needs ensuring equality of all. We believe in the capacity of all people to make a difference in their own lives and in the lives of others and we aim to empower people to take an active part in their communities.

The organisation is also registered with Social Care and Social Work Improvement Scotland.

